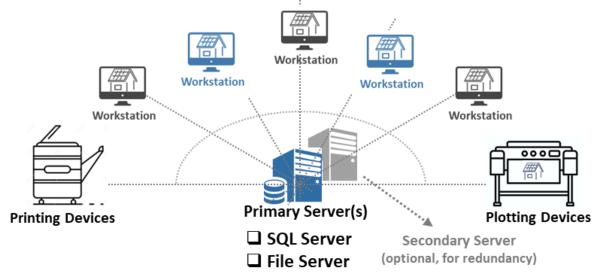


# IntelliVIEW, SteelVIEW and eShop Hardware Requirements

# Alpine Client-Server Network Configuration

This is a depicted network diagram, please consult your IT team for actual network configuration.



# **Workstation (Client)**

The configuration detailed below is for a Client PC. A client is a computer running Alpine applications suite (\*) but connected to a database located on another computer.

### (\*) Alpine applications suite: IntelliVIEW, SteelVIEW, Stitcher, VisionREZ and eSHOP

	Minimal (Entry Level)	Alpine Recommended (Performance)
Operating System	Windows 10 Pro 32/64 bit	Microsoft Windows 10 Ent.
		Or Pro 32/64 bit
Processor (CPU):	Intel Xeon or Core i5/i7	Intel Xeon Gold 3.9 GHz Turbo
	2.4/3.6GHz	or Core i7/i9 3.1/5 GHz
Memory (RAM)	8 GB DDR4 RAM	32/16 GB DDR4 RAM or more
Video	Nvidia Quadro P series w/2GB	Nvidia Quadro P series w/8 GB
	Or AMD Radeon Pro WX series	Or AMD Radeon Pro WX series w/ 8GB
Hard Drive	256 GB SSD Drives	1 TB SSD Drives
Monitors	Single or Dual monitors, 1920	Dual monitors, 1920 x 1080 resolution
	x 1080 resolution	
Network (NIC)	1Gbps LAN network, Latency less than 2 milliseconds	
Internet Access	High speed internet access (DSL/ Cable)	
Additional	Microsoft Access 2010	

<sup>&</sup>lt;sup>1</sup> Please note these are suggested requirements! Refer to Microsoft's official documentation for OS, SQL and ODBC connectivity and their other Requirements.

<sup>&</sup>lt;sup>2</sup> Please consult with Alpine support for additional recommendations (<a href="mailto:helpdesk@alpineitw.com">helpdesk@alpineitw.com</a>)



# Alpine SQL/File Server

The configurations described below are for the server hosting the Alpine *iCommand* and *eShop* database. The number of user's column indicates how many Client computers will be connecting to this server. A client is a computer running Alpine *IntelliVIEW*, *SteelVIEW* and/or *eSHOP* that is connected, via a network, to the database on the server.

	Professional * (up to 15 Users)	Enterprise ** (up to 25 Users)	
Operating System	Windows Server 2019, 2016	Windows Server 2019, 2016	
SQL edition	Microsoft SQL Server 2016,	Microsoft SQL Server 2016, 2017 or	
	2017 or 2019 Standard or Pro	2019 Standard or Pro Edition	
	Edition		
Alpine Databases	iCommand and eShop		
Processor (CPU):	IntelXeon or Intel i7, 4 core, 3.6/4.5	Intel Xeon or Intel i7/i9 6 or 8 core, 3.6/4.5	
	GHz	GHz	
Memory (RAM)	16 GB RAM or more	32 GB RAM or more	
		<b>25+</b> users at least 128 GB RAM	
Video	Use Default	Use Default	
Hard Drive (SQL)	1 TB SSD RAID Drives	2 TB SSD RAID V3 Drives	
		<b>25+</b> Users use, 4+ TB RAID SSD Drives	
Storage (FileServer)	1 TB SSD Drives (physical or VM)	4 TB SSD Drives (physical or VM)	
Monitors	Standard	Standard	
Network (NIC)	1Gbps LAN network, Latency less than 2 milliseconds		
Internet Access	High speed internet access (DSL/ Cable)		
Environment	Physical or VMs		
Additional			
* Cinale Compar heating heath COL 9. File Charges			

<sup>\*</sup> **Single** Server, hosting both SQL& File Shares

## Standalone File Server

In addition to a dedicated SQL server:

	[Optional] Dedicated two server configurations
Operating System	Windows Server 2019, 2016
Processor (CPU):	Intel Core i5/i7/i9, 9 <sup>th</sup> Gen
Memory (RAM)	8 or 16 GB SDRAM RAM or more
Video	
Hard Drive	2 TB, SSD Drives
	25+ Users - 4+ TB SSD Drives
Monitors	Standard
Network (NIC)	Gigabit
Environment	Physical or VM

<sup>\*\*</sup> Single or Dedicated Two Servers, one for SQL and other for standalone File Server

<sup>\*\*\* 25+</sup> Users: Please consult with your Alpine representative for specific details



#### **Performance Considerations**

### **Hard Drive Speed**

Minimum 7200 RPM drives, although Solid State Hard Drives (SSD) are highly recommended for best performance.

#### **Video Card**

1GB RAM per monitor is highly recommended for users designing large multifamily or commercial structures.

#### **Local Area Network**

For best performance, a wired Gigabit (10/100/1000) network is recommended

#### **For Highest Performance**

- CPU with Base Frequency > 3.0 GHz
- SSD with > 500MB/s Read & Write Speeds
- Professional Workstation Graphics Card (i.e. NVidia Quadro)
- 32GB RAM recommended if multitasking (i.e. running Stitcher or viewing large output files or models simultaneously.)

## **Unsupported Operating Systems**

Beginning with IntelliVIEW 22.x the following operating systems and software versions are not supported:

- Windows OS prior to 8.1
- Windows server 2008 and 2012
- ❖ SQL Server 2008 and 2012

## **Backup Solution (Server):**

Alpine recommends periodic backups for SQL/File Servers (including all databases and file system) and workstations running our IntelliVIEW suite of products.

### **Disaster Recovery Guidelines:**

Disaster can strike at any moment, and it comes in a multitude of forms. Create a strategy and plan to reduce and mitigate your risks. For more information consult with your Alpine representative.